

nPAE Precision Astro Engineering website

Terms and Conditions of Use

Introduction

This website is governed by the laws of the United Kingdom of Great Britain. These terms and conditions are additional to your Statutory Rights. The terms and conditions below govern the use of the website of nPAE Precision Astro Engineering (herein referred to as nPAE). The action of using this website means you accept these terms and conditions in full. If you do not agree to the terms and conditions you must stop using the nPAE website.

Reasonableness

By using the nPAE website, you agree that the exclusions and limitations of liability set out in this website disclaimer are reasonable.

If you do not think they are reasonable, you must not use the nPAE website.

Variation

nPAE may revise these terms and conditions from time-to-time.

Prices

All prices are in pounds sterling (GBP) and this may not be the amount shown on your payment statement. Currency conversion to GBP is from your payment provider, not nPAE.

Warranty

All products from nPAE are guaranteed for 1 year from date of purchase. Certain products have longer guarantees.

Product Availability

nPAE is a manufacturer and occasionally we sell out prior to the completion of the next production batch. We do not take orders for products that are not available to ship next working day.

Deliveries

nPAE uses Royal Mail tracked deliveries to all destinations.

Returns and Cancellation

When you buy products from nPAE you have the same rights as when purchasing from a shop. In addition, you are entitled to a fourteen-day 'cooling off' period as described in the Consumer Contracts Regulations. Products from nPAE have a 100% no quibble guarantee. If for any reason you are not happy please return it within 30 days of receiving the item. We will exchange, replace or refund at your request subject to the following conditions:

- You must take reasonable care of the goods while they are in your possession.
- Goods must be returned with all accessories and must be suitably packed.
- A purchase reference must be supplied.
- You must return any free gifts that came with the product.

We will not refund items that have been customised, or made to your individual specification. Please do not return goods without first contacting us as we will provide you with the return address. Wherever possible we will respond to your individual circumstances. To arrange for return of your goods please contact nPAE by email to info@npae.net

Your email address & Contact details

nPAE will only disclose information to third parties for goods delivery purposes. We do not sell, rent or loan customer email addresses or contact details to any other party. We may send occasional notices relating to our products or services. If you do not wish to receive these notices or would like to advise us of a change of email address please email us at info@npae.net

Omissions and Errors

nPAE make every effort to ensure that the information on our site is accurate and up to date. nPAE will promptly correct any errors brought to our attention. If you find an error, please contact info@npae.net with "Identified Error" in the subject line.

We cannot accept responsibility for information or opinions from third parties contained within this site or content of links from this site.

User content

In these terms and conditions, "your user content" means material (including without limitation text, images, audio material, video material and audio-visual material) that you submit to the nPAE website, for whatever purpose.

Your user content must not be illegal or unlawful, must not infringe any third party's legal rights, and must not be capable of giving rise to legal action whether against you or nPAE or a third party (in each case under any applicable law).

You must not submit any user content to the website that is or has ever been the subject of any threatened or actual legal proceedings or other similar complaint.

nPAE reserves the right to edit or remove any material submitted to this website.

Notwithstanding nPAE's rights under these terms and conditions in relation to user content, nPAE does not monitor submitted content.

Limitations of liability

nPAE will not be liable to you (whether under the law of contact, the law of torts or otherwise) in relation to the contents of, or use of, or otherwise in connection with, this website:

- to the extent that the website is provided free-of-charge, for any direct loss.
- for any indirect, special or consequential loss; or
- for any business losses, loss of revenue, income, profits or anticipated savings, loss of contracts or business relationships, loss of reputation or goodwill, or loss or corruption of information or data.
- These limitations of liability apply even if nPAE has been expressly advised of the potential loss.

Indemnity

You hereby indemnify nPAE and undertake to keep nPAE indemnified against any losses, damages, costs, liabilities and expenses (including without limitation legal expenses and any amounts paid by nPAE to a third party in settlement of a claim or dispute on the advice of nPAE legal advisers) incurred or suffered by nPAE arising out of any breach by you of any provision of these terms and conditions or arising out of any claim that you have breached any provision of these terms and conditions.

Cookies

The website of nPAE uses cookies.

nPAE's details are:

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